



Quick Facts:

Organization: SSM Health

Industry: Health Care

Location: St. Louis, MO

Hospital Locations: 24

Customer since: 2015

Employees: 40,000

Certified beds: 5,375

Solution: Falls Management

Website:

<https://www.ssmhealth.com/st-louis>



"The success of the Hester Davis implementation across our system has both empowered bedside clinicians to influence change and driven leadership to increase its focus on the key priorities of safety, quality, and service."

Maggie Fowler, RN, BSN, MBA, NEA-BC
System VP and Chief Nursing Officer
SSM Health

Situation: SSM Health is a 24 hospital system spanning the mid-US, Wisconsin to Oklahoma. SSM is a diverse health system, consisting of three Academic Medical Centers, larger urban medical centers, community hospitals and rural critical access hospitals.

Challenge:

SSM Health needed a comprehensive, evidence-based fall and injury prevention program that would drive the right interventions to the right patient at the right time. They also wanted a solution that would harmonize fall and injury prevention care across their entire enterprise, including facilities both large and small.

Solution:

SSM systematically deployed the HD Falls Program[®] starting in 2015, by integrating the HD Fall Risk Assessment Scale and in 2015, by integrating the HD

Fall Risk Assessment Scale and HD Falls Care Plan into their Epic EHR. SSM utilizes the HD Nursing SUSTAIN Toolkit and on-going support to maintain the continued improvements in reducing falls and falls related injuries across the system.

Results:

- System-wide reduction of fall rates by 50% and fall injury rates by 75%
- Singular harmonized approach across the system
- Streamlined tracking and reporting using the HD FallsToolkit[®]
- Improved communications
- Unified benchmarking
- Focused approach
- Enhanced compliance
- Reduced costs in Year 1 by an estimated \$3 Million

