



SUCCESS STORY;

Aspirus Ontonagon Hospital

Providing safer patient care with NO falls
in 14 straight months



Quick Facts:

Organization: Aspirus Health

Industry: Health Care

Location:

Wisconsin/Michigan

Hospital Locations: 10

Customer since: 2016

Employees: 8700

Licensed Beds: 825

Solution: Falls Management

Website: aspirus.org



It takes everyone on the team and dedicated daily focus on the Hester Davis fall prevention program to be successful. We would also like to recognize how beneficial it is partnering with Hester Davis. They provide the resources to us and are so responsive to any questions we have.

Becky Anderson, RN, BSN Quality/Care Coordination/Advance Care Planning Facilitator Aspirus Ontonagon Hospital

Situation:

Aspirus is a multi-hospital system providing tertiary care and rehabilitation to a variety of patient populations. As a community leader in quality, Aspirus is challenged with continuing to find innovative and evidence-based ways to improve patient outcomes, including falls and falls with injury. Aspirus went live with the HD Falls Program in 2016 but did not initially include HD Sustainability Tools and Services. After reducing falls by 49% and falls related injuries by 72% in the first full year with the HD Program, results started to slip back.

Challenge:

Many factors can lead to a regression of improved outcomes in a healthsystem: staff turnover, new leadership, changes in patient census and acuties, all provide challenges to sustaining the gains. Aspirus needed a systemwide solution to sustain the gains realized in the first year of the HD Falls Program.

Solution:

Aspirus decided to contract with HD for its Sustainability Tools & Services. Reviewing falls metrics, fall events and HD audits monthly, HD Sustainability coaches are able to track and trend results and remediate issues before they negatively affect outcomes. Remediation and system best practices are shared with falls leaders on monthly and/or quarterly calls.

Results:

- Ontonagon Hospital: No Falls for over a year and counting (March 2019 - May 15, 2020)

Ontonagon Key's for Success (Becky Anderson, RN, BSN - Quality/Care Coordination)

- On-going HD education for staff
- HD process improvements implemented at safety huddles/transfers/bedside shift reports
- Continual staff focus on Patient Safety and system events